

PRIVACY POLICY

Last Updated: January 4th, 2024

This Privacy Policy ("Policy") outlines the information handling practices of the "NIKA LinkOn Drops" mobile application ("App"), developed by NIKALogic IT Solutions, Inc. (NIKALogic) exclusively for internal use by Link-On Communications (Link-On).

The App is designed to facilitate efficient updating of order information and uploading of photos by company technicians. The privacy and security of your data are of utmost importance to us, and this Policy describes how we collect, use, disclose, and safeguard your information.

Before you use or submit any information through or in connection with the Services, please carefully review this Privacy Policy. By using any part of the Services, you understand that your information will be collected, used, and disclosed as outlined in this Privacy Policy.

Information We Collect

The App collects limited information necessary for its intended functionality, including:

- **User Credentials:** To access the App, users are required to enter login credentials provided by Link-On. These credentials are securely stored and used solely for authentication purposes.
- **Order Information:** The App allows users to view and update order-related information, such as order status and related task code information.
- **Uploaded Photos:** Users have the option to upload photos related to orders for documentation purposes.

Use of Information

The information collected by the App is used exclusively for the following purposes:

- **Facilitating Order Updates:** User-provided data is used to enable technicians to update order information efficiently.
- **Documenting Order Progress:** Uploaded photos serve as documentation for the progress of orders and will be saved and associated with the corresponding order records for future reference.
- **Authentication:** User credentials are used for authentication purposes to ensure access is limited to authorized personnel only.

Data Security

We take data security seriously and employ industry-standard measures to protect your information from unauthorized access, disclosure, alteration, or destruction. Access to data is restricted to authorized personnel only, and all data is stored on secure servers.

Information

Disclosure of Information

The App is exclusively intended for internal use by Link-On and its authorized personnel. No information collected through the App will be shared or distributed to anyone outside Link-On's organization without explicit consent.

Retention of Information

We retain user submitted data only for as long as necessary to fulfill the purposes outlined in this Privacy Policy and as required by applicable laws and regulations.

Contact Information

If you have any questions or concerns regarding this Privacy Policy or the App's data practices, please contact us at info@nikalogic.com.

Changes to this Privacy Policy

We may update this Privacy Policy to reflect changes in our data practices or legal requirements. Any updates will be posted in this Privacy Policy online document, and the "Effective Date" at the beginning of this Privacy Policy document will be revised accordingly.

By using the "NIKA LinkOn Drops" App, you consent to the practices described in this Privacy Policy.

Conclusion

Thank you for using the "NIKA LinkOn Drops" App. We are committed to protecting your privacy and ensuring security of all data received and processed by the App.

NIKALogic IT Solutions, Inc.

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